Loan Items to a Proxy Patron

A library borrower may authorize another library borrower to perform certain circulation functions on their behalf (typically checking out and renewing items). The authorizing patron is called the sponsor, and the borrower who is acting on their behalf is their proxy. To learn more about proxy authorization, visit https://www.library.illinois.edu/borrowing/proxy/.

Note: The proxy patron who is there must present **their own** i-card or courtesy card for you to scan. Some patrons may try to present the sponsor's card, but we can't use that, since it's not their own card.

Note: If the proxy patron is a Fulfillment Proxy, they may have a lavender card that has a barcode sticker and says "Fulfillment Proxy" near the top. Please note that this cannot be used to check out items. The proxy patron must present their own i-card or courtesy card instead.

In this example, Fitzwilliam Darcy (the proxy borrower) has come to the library to pick up books on behalf of Dana Scully (the sponsor).

Basic Steps:

- Open the "Fulfillment" menu and select "Manage Patron Services".
- Check the checkbox for "Use proxy".
- Scan the proxy patron's card.
- Check that the "Proxy for" field has the correct sponsor. If necessary, use the drop-down menu in that field to select the right one.
- Click the "Go" button.
- Once the sponsor's account is open, proceed with the transaction as you would for any other patron.

Detailed Workflow:

1. Go to "Fulfillment" and select "Manage Patron Services".



2. Check the "Use proxy" checkbox.

Patron Identification	Go to Return Items	Register New User
Find user in other institution Scan patron's ID or search for patron ★ Use proxy ♥		

3. Click in the "Scan patron's ID or search for patron" field to put the cursor back in that field, and then scan the proxy's card. This will bring up a drop-down menu labeled "Proxy for". You can click the down arrow on the menu to see all of the patrons who this patron is a proxy for.

< Patron Identi	fication	Go to Return Items Cancel	Register New User
Find user in other institution Scan patron's ID or search for patron *	Darcy, Fitzwilliam X III ⊕ - Go		
Use proxy			
Proxy for	Q Look-up or select		
	Targaryen, Daenerys		
	Scully, Dana		

4. Once you have selected the correct sponsor, click the "Go" button.

< Patron Identif	ication		Go to Return Items	Cancel	Register New User
Find user in other institution		-			
Scan patron's ID or search for	Darcy, Fitzwilliam - 🗙	i≡ 49 - Go			
patron * Use proxy	v				
Proxy for	Scully, Dana	•			

5. There should be a pop-up note indicating the proxy relationship. Click "OK".

User Scully, Dana	
NOTES	
Patron's proxy is Fitzwilliam Darcykaz/cas 4/24/22	
	ок

6. This will bring you to the "Loans" tab on the sponsor's page. Note that it says "Proxy by" below the sponsor's name and ID. If you click on the icon of a person to the right of those words, it will show the proxy's email address.

	My Institution - Loans		
Scully, Dana	Scan Item Barcode	і≡ ок	● Create Item
ID @alma Proxy by 😩	Clear All	🕒 🛱	≕ = 0
â A			
🔁 Loans (0)			
Returns (0)			
Fines and Fees	No records were found.		
User group FACULTY Expiration date 12/31/2040 Active balance 0.00 USD Accrued fines 0.00 USD			

7. Scan the item barcodes into the "Scan item barcode" field to check them out on the sponsor's account.

8. Click the "Done" button when you are finished. The sponsor will then receive a notification email that the items have been checked out to their account by their proxy.

