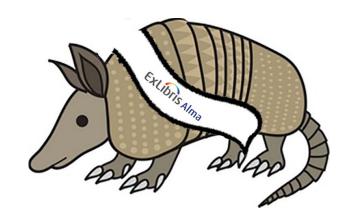
Alma Course Reserves Guide



University of Illinois at Urbana-Champaign Central Access Services

Business hours: 217-333-8400

Nights and Weekends: 217-244-0732

stacksreserves@library.illinois.edu

This handy guide will help you to process Course Reserves in Alma Fulfillment. Units that offer Course Reserve can locate procedures and best practices here. Click any entry in the Table of Contents below to navigate directly to that section of the guide.

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Roles Needed to Work in Alma Reserves

Before you work in the Alma Reserves module, your unit will need to request the following Roles in Alma:

Course Reserves Viewer (scoped to your Library)
Course Reserves Operator (scoped to your Library)
Course Reserves Manager (scoped to your Library)

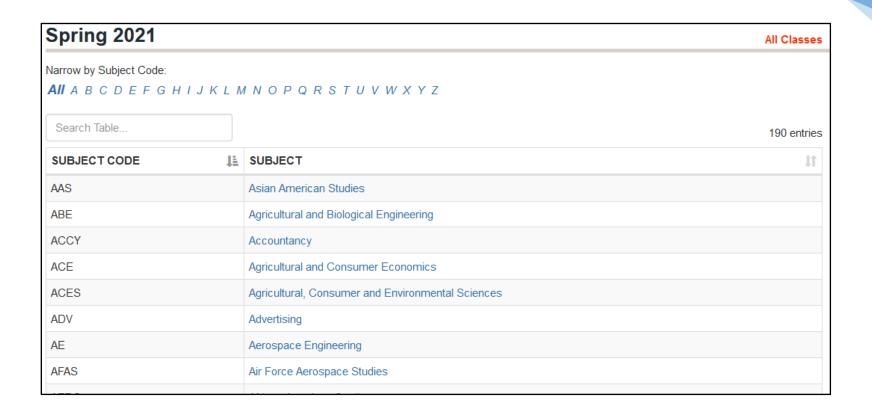
Roles can be requested using the Alma Permissions Request Form

Checking Course Explorer

First, we need to verify that this course is being taught this semester by this specific instructor, and to determine if there are any cross-listings.

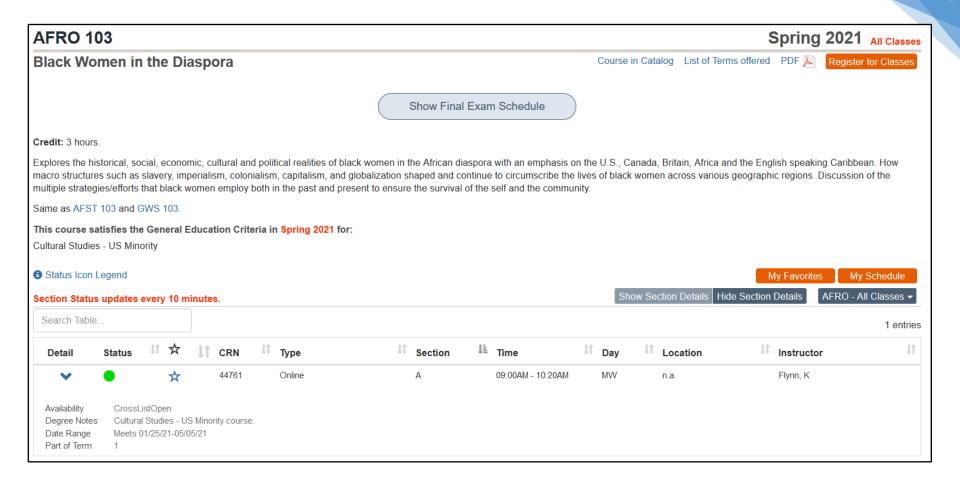
https://courses.illinois.edu/schedule/DEFAULT/DEFAULT

Make sure the appropriate semester is selected under **Term** on the right-hand side of the page and search for your course.



If the specific course number/instructor combination is not showing up on the list, contact either the department or the instructor to verify the details of the request.

Many courses are cross listed in multiple departments. In the timetable, cross-listed courses are indicated by Same as _____.



In this example: AFRO:103 is cross listed as AFST:103 and GWS:103.

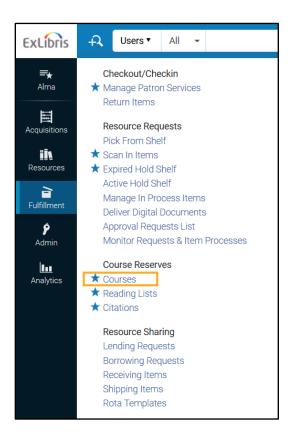
Creating a New Course

After we've confirmed the details, the first step in Alma for processing a course reserves request is to create a Course. The Course contains important information about the class, including instructor and course code.

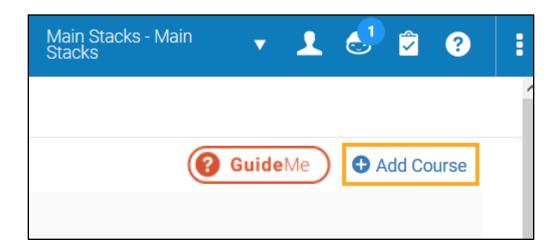
Note: If a course has cross-listed course codes (as in our example of AFRO:103/GWS:103), create a course for each cross-listed entry. In our example, this would mean that we'd follow the process below once for AFRO:103 and a second time for GWS:103 and connect them to the same Reading List. For more, please see <u>Associating a Reading List with Multiple Courses</u>.

To navigate to **Courses**:

- 1. Select Fulfillment from the vertical navigation bar
- 2. Under Course Reserves, select Courses.



3. To add a new course, select **Add Course**:

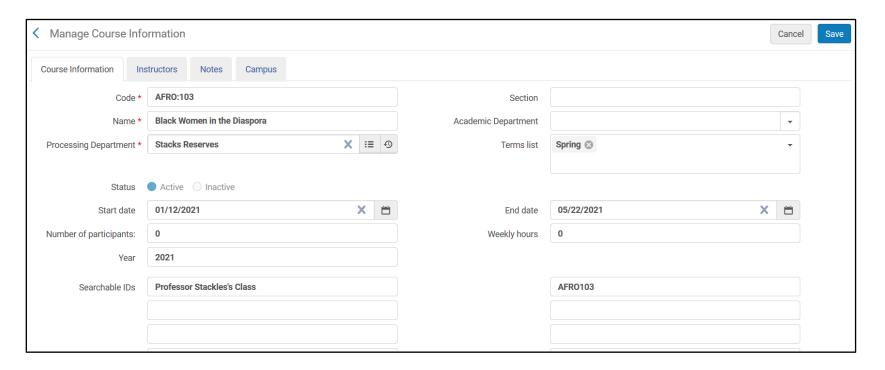


Selecting **Add Course** will navigate you to the course creation wizard. Fill out the three available tabs as follows:

1. Course Information tab

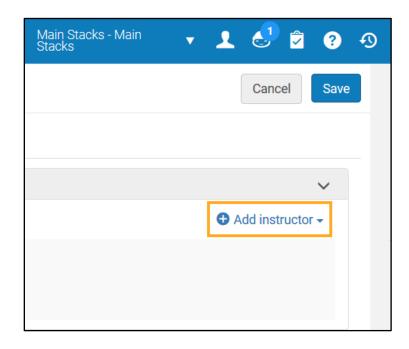
- 1. **Code**: Enter the course code with department and course number separated by a colon. (In the example above, the course number is "AFRO:103"). This field is very important, as it informs how the course will appear to users in Primo VE. If the "Course" you're adding is not a course, please see <u>Adding Reserves Lists for Non-Course Groups</u>.
- 2. **Name**: Enter the name of the course as listed in Course Explorer (In the example above, the course name is "Black Women in the Diaspora").
- 3. **Processing Department:** Select your department from the dropdown menu.
- 4. **Terms list**: Select the term for this list from the dropdown menu.
- 5. **Start date**: This should be at least seven days before the semester begins. See <u>Future Reserves Dates</u> for recommended reserves lists start dates for future years.

- **6. End date**: This should be at least eight days after the semester ends for the list end date. See the <u>Future Reserves Dates</u> of this guide for recommended reserves lists end dates for future years. If this item is a permanent reserve, see <u>Items to be kept</u> on <u>Permanent Reserves</u>.
- 7. Year: Fill in the year
- 8. Do not fill in the following fields:
 - a. Academic Department
 - b. Number of participants
 - c. Section
 - d. Weekly hours
- **9. Searchable IDs**: You have the option to add searchable IDs. Enter terms here that you think will make the course more findable. Searchable IDs are viewable by patrons in Primo VE, so avoid entering jargon or internal notes in these fields.

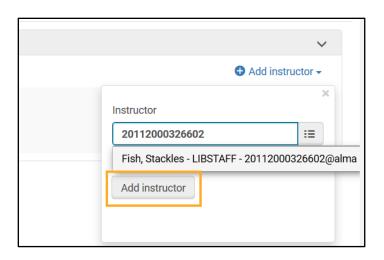


2. Instructors tab

Click **Add Instructor** to associate an instructor with this course.



- 1. Search for the instructor by barcode or NetID in the dropdown menu. You can also search by name but should use unique identifiers (like barcode and NetID) whenever possible for accuracy.
- 2. Click Add Instructor



3. Notes tab

Use as your unit sees fit. At this time this does not appear to display in Primo, but please keep in mind that if settings change it is possible that this note could become viewable for patrons.

4. Campus tab

Do not fill out any information on the Campus tab

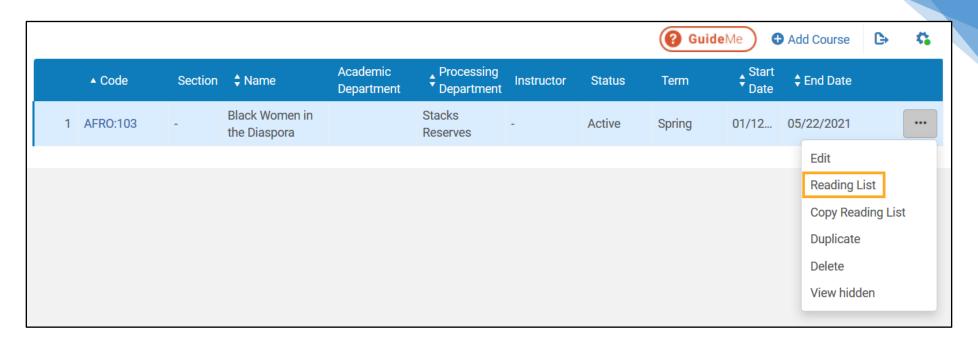
Once all tabs are completed, click **Save** to save this course.

Creating a Reading List

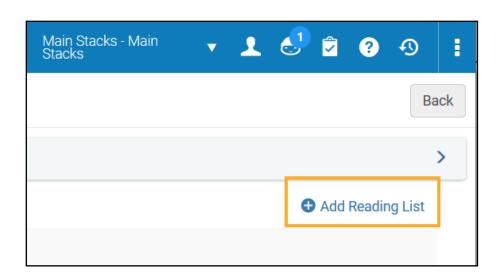
Once you've created a Course, the next step is to add a Reading List. The Reading List is where you'll add the items (Citations) needed to complete a course reserves request.

After creating a Course (or identifying an existing Course to add a Reading List to), please follow the steps below.

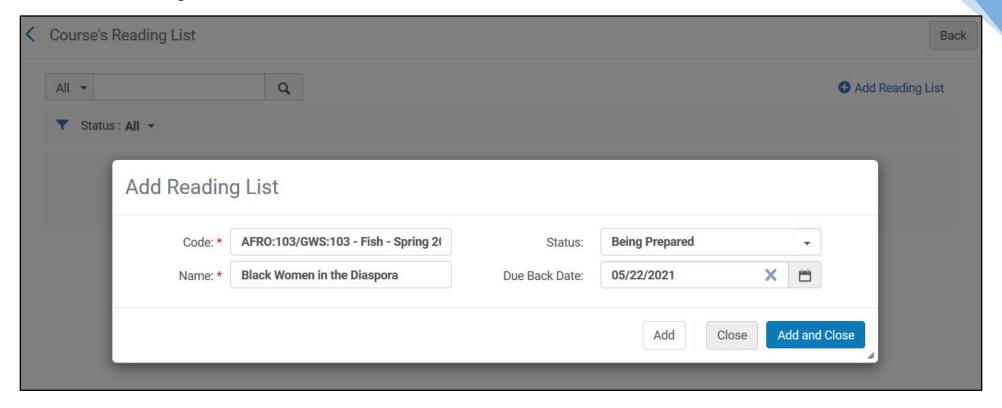
- 1. Start in the **Courses** screen (Fulfillment > Course Reserves > Courses).
- 2. Locate the Course for which you would like to set up a Reading List.
- 3. Select **Reading List** in the row action (...) menu for this course. The Course's Reading List page appears.



4. Select Add Reading List. The Add Reading List dialog box appears.



5. Enter the Reading List information.



a. **Code:** For consistency and ease of searching, we suggest the following format for your Code:

Course code – Instructor last name – Term – Three letter library location code

Example: AFRO:103/GWS:103 – Fish – Spring 2020 – STX

This format allows for library staff to identify information about the list at a glance.

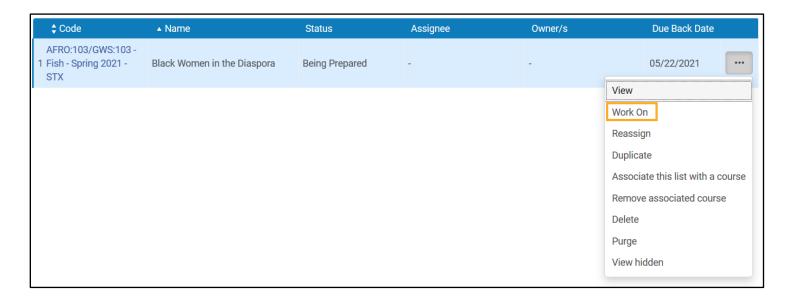
- b. Name: Enter the name of the course as listed in Course Explorer
- c. **Status:** In our Alma environment, statuses during this step are for your reference only. They can be used however best works for your unit. **Being Prepared** may be the status that you want to set a new list to.
- d. **Due back date:** This field should auto-populate from the date that you supplied as the end date for the course.

6. Click Add and Close

Adding and Creating Citations

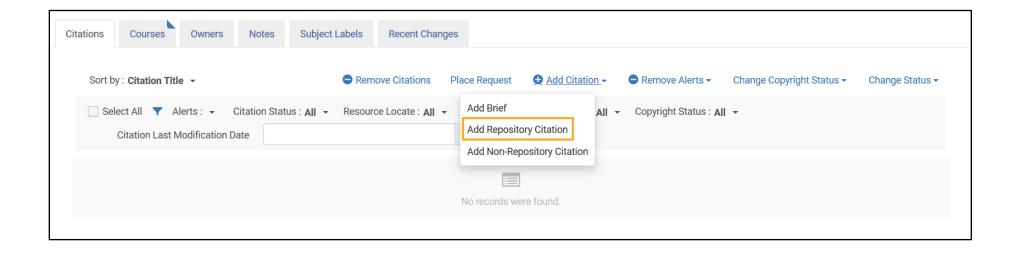
Now that you have your Reading List set up, you're ready to add items to your list.

1. Select **Work On** from the row action list for the course.

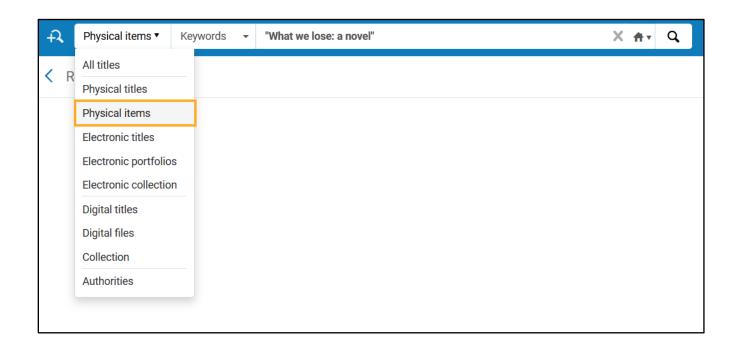


- 2. You'll automatically be navigated to Edit Reading List.
- 3. At the bottom of the screen, select **Add Citation**.
- 4. You'll be given three options (Add Brief, Add Repository Citation, Add Non-Repository Citation). Do not use Add Non-Repository Citation.
 - a. If the library owns the item that you're adding to the list, select **Add Repository Citation**.
 - b. If the item is a personal copy submitted by an instructor, select Add Brief.

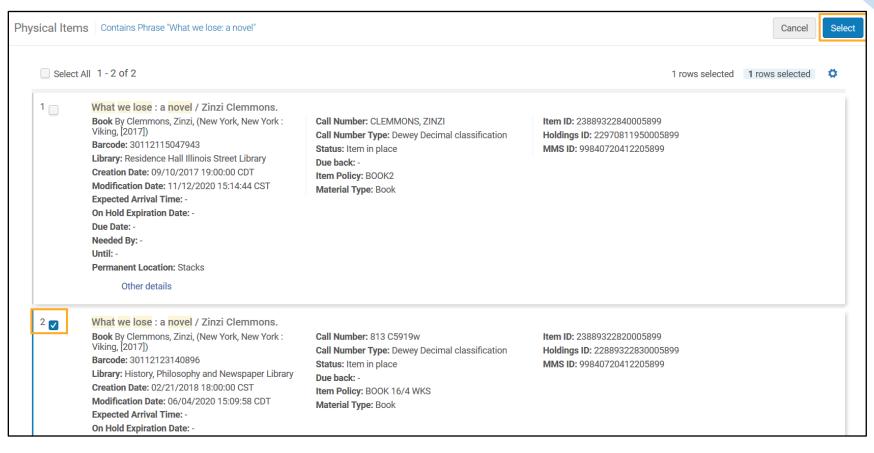
If the library owns the item that you're adding to the list, select **Add Repository Citation.**



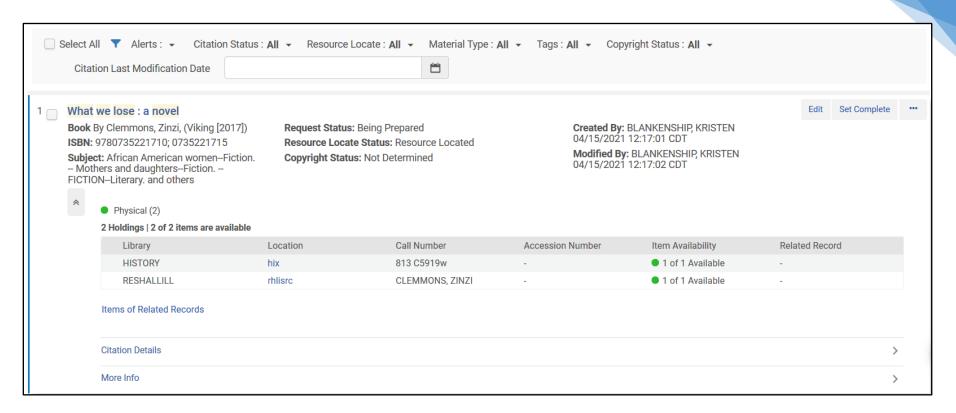
- 1. This will direct you to a Repository Search for the item in question.
- 2. Use the persistent search bar to search for the item.
 - **a. Before searching for an item, choose "Physical Items" as the search parameter.** This step is important, as a Physical Title search could lead to all items on a bib record being added to your Reading List.
 - b. Search for the item you would like to add to the Reading List.



- 3. Once the search has run, check the check box for the item that you want to add on the left side of each entry.
- 4. Once you've checked the box for the copy of the item that you'd like to connect to the Reading List, click **Select**.



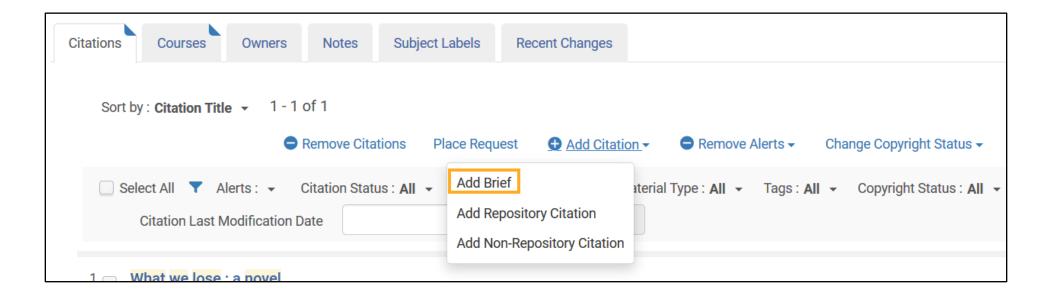
5. After the item is added, Alma will navigate you automatically back to the Reading List you're currently working on. As you can see, this item has been successfully added to the AFRO:103 Reserve List.



Creating a Brief Record (Personal Copy)

If the item is a personal copy submitted by an instructor, follow this procedure to establish a citation for the item.

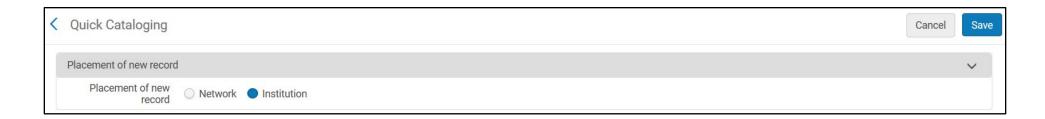
1. Select Add Brief.



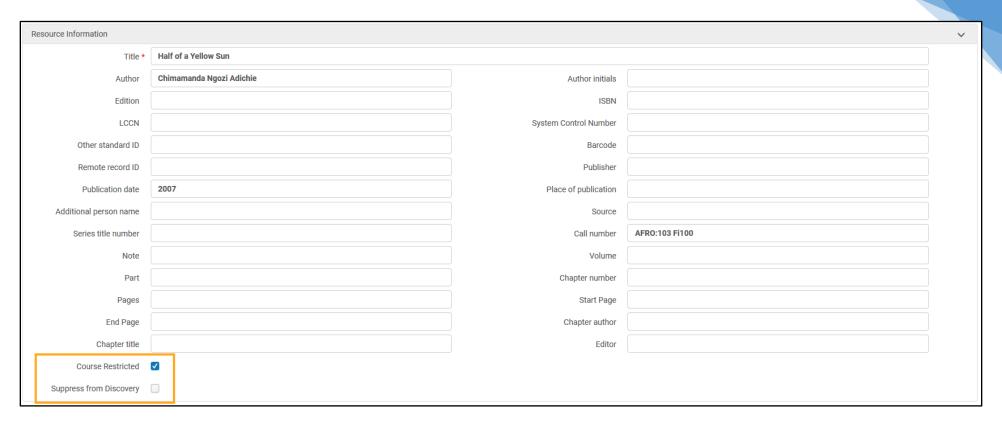
2. This will create a pop-up message that will prompt you to choose the **Citation Type**. Choose **Physical Book**.



- 3. Alma will navigate you to a **Quick Cataloging** page to edit the brief record.
- 4. Under **Placement of New Record**, choose **Institution**. This is an important step that ensures that I-Share users aren't able to find this item in Primo searches.



5. Under **Resource Information**, fill in the following fields:

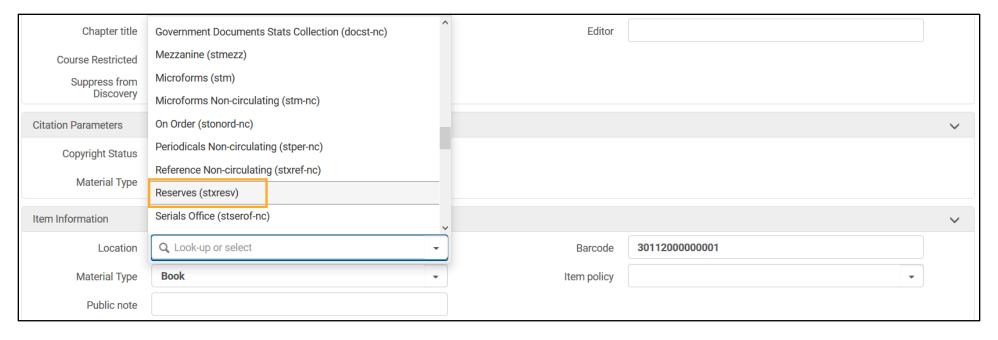


- a. Title: Supply the item's title
- b. Author: Supply the item's author
- c. **Call number**: To create a call number for a personal item, we suggest using the course code (in this example, AFRO:103). Then, create a cutter number to add to the end using the first two letters of the instructor's last name plus a three-digit number (e.g. Fi100). The three-digit number can be anything of your choosing but be careful not to re-use numbers from personal items that were previously on reserve. An example of a completed call number for this personal reserve copy would be "AFRO:103 Fi100". A second item could be "AFRO: 103 Fi101", and so on.
- d. **Publication date**: Supply the year that the item was published.
- e. ISBN: Supply the ISBN-13 if you would like for the item to be searchable by ISBN. This can be helpful in Alma.
- f. Other fields: Other fields are not required. Please supply any additional information as desired.
- g. **Course Restricted:** Check this box. This allows the item to be found through Course Reserves searches in Primo, but not through regular searches.
- h. Suppress from Discovery: Uncheck this box. If this box is checked, the item will not be discoverable in Primo.

6. Under Citation Parameters, you do not need to change anything.

7. Under Item Location

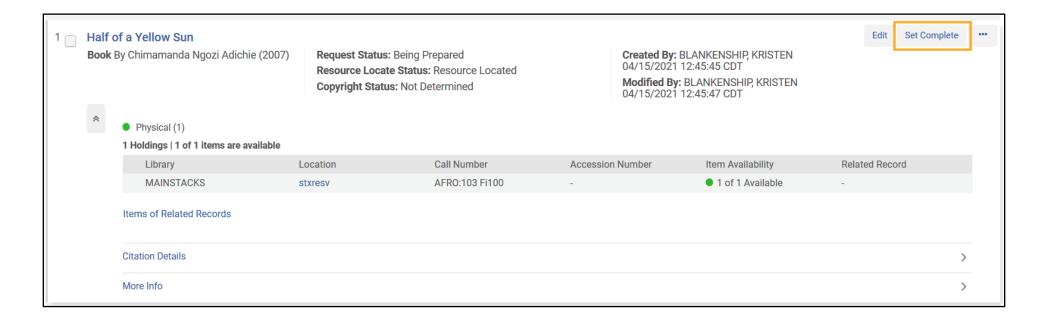
a. Location: Find your Library in the list. Under your Library, select Reserves.



- b. Material Type: Choose the most appropriate type for the item that you are adding.
- c. **Item policy**: If this item will circulate for two hours as most reserves do, you do not need to select an item policy. The Reserves location will inform how the item circulates. If you need help determining whether an item policy is needed, please <u>contact</u> Central Access Services.
- d. Barcode: After you've completed everything else in a record, attach a barcode to the item and enter it into this field. Important note: Most barcode scanners will enter the barcode number and automatically do a carriage return after the barcode number (i.e., it will be as if someone typed "Enter" after adding the barcode). This could save your record before you're finished working on it. Add the barcode field last when you're working on a brief record.



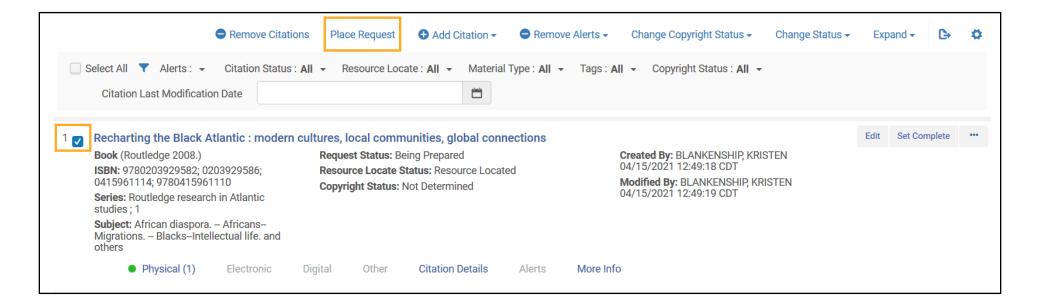
- 8. Return to the top of the screen and select **Save**.
- 9. Once the citation has saved, Alma will return you to the Reading List that you were working on. If you have the item in hand and are able to place the item directly onto the reserve shelf at this time, scroll down to the citation that you just created and click **Set Complete**.



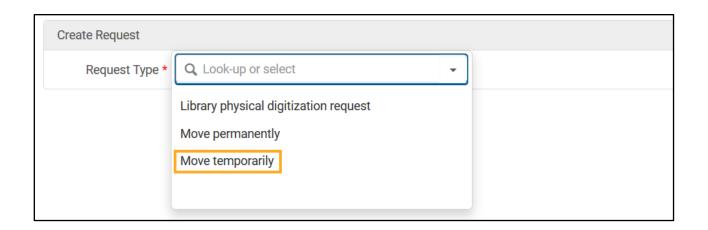
Requesting or Recalling Items for Course Reserves

After you've added your Citation(s) to your Reading List, Alma makes it very simple to request or recall the items you need.

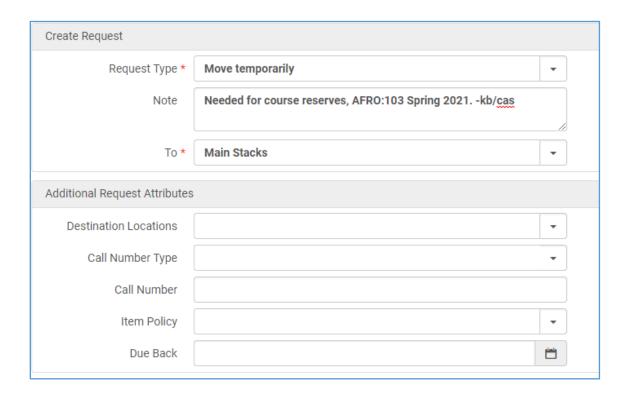
- 1. Check the box next to any citation in the list that you would like to request. You can also check **Select All** to request all items that you've added to this Reading List.
- 2. Click Place Request.



3. Alma will navigate you to a screen where you can choose the type of request. Choose **Move temporarily**. It is very important not to select Move permanently from this menu.



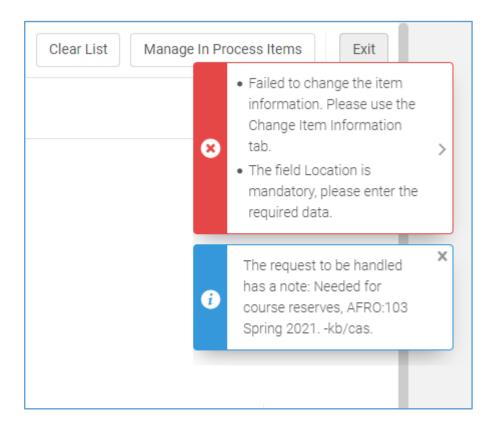
4. Alma should automatically update the screen to allow you to place a Move temporarily request.



5. Fill in the following fields:

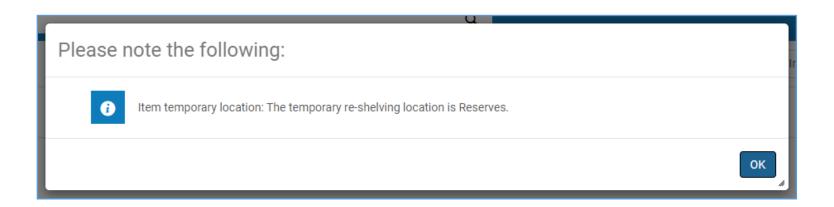
- a. **Note**: We recommend noting that the item is being requested for course reserves.
- b. To: Your location
- c. **Destination Locations**: Your unit has a two options for this field. **We recommend not providing a destination location and leaving this field blank.**

If you don't provide a location, Alma will give an error when you scan the item in:



Any note you made for the request will also popup here. These popups can alert the operator that is scanning in items that they should be given to someone who processes reserves for your unit. Then, you can follow the directions in the Processing ltems for Reserves section of this guide to update the item's Temporary Location when it's fully processed and ready to circulate from your Reserves location.

If you do provide a Destination Location, when the item is scanned in at your circulation desk, Alma will **automatically update the temporary location to Reserves and will not alert the operator that the location has changed.** Alma will not generate a routing slip. The only indication of the change will be a pop-up to reshelve in reserves:



The item will also show up in Primo as available for check out through Reserves shortly after it's scanned in, which may not be ideal if you have further steps to take before it will be ready to circulate.

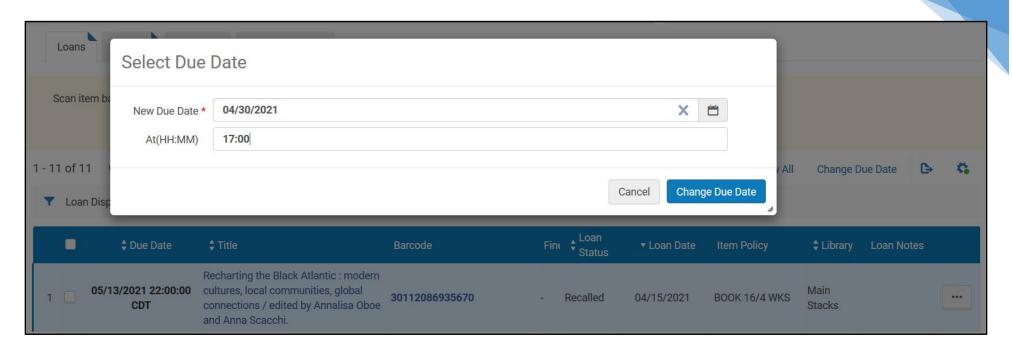
d. **Due Back**: Due Back Date is something that you set for the Course and Reading List for Reserves, so this shouldn't impact your request. We recommend leaving this field blank. Please note that this does not change the due date for an item being recalled.

Please leave other fields blank.

6. Click **Submit**. This will place a request for available items, as well as recall any items that are currently checked out. The due date for a recalled item will not change automatically. Please see <u>Adjusting the due date for a recalled item</u> for more about updating due dates for recalled items.

Adjusting the due date for a recalled item

- 1. When an item is recalled, the patron will first receive a notice that the item's status has changed to **Recalled**.
- 2. Alma will not change the current due date. If we need this item sooner, navigate to the patron's Loans via Manage Patron Services.
- 3. Locate the recalled item(s). Click the row action (...) button and choose **Change Due Date** to select a date at least two weeks from today's date for the recall to be due.



- 4. Choose the **New Due Date**. If desired, fill in your library's closing time for **At(HH:MM)** in military time (e.g., 17:00 = 5pm); this is not required.
- 5. Click Change Due Date.
 - a. When the new due date is entered, the patron will receive a second notice to let them know that the due date has changed.
 - b. When you're done in Manage Patron Services and want to leave this screen, we recommend not clicking Done in the top right corner. Clicking Done here will generate a third notice to the patron that summarizes the transaction again and may be confusing. We recommend navigating away from this screen through your Alma menu to avoid sending this third notice.

Processing Items for Reserves

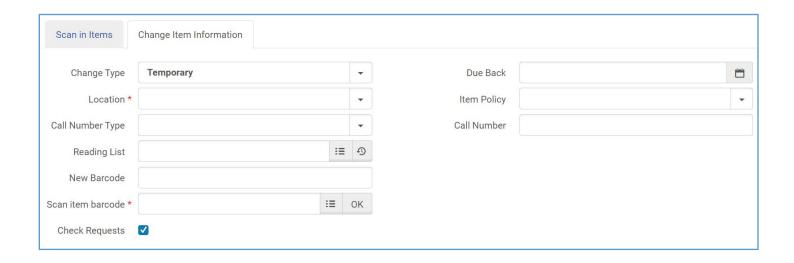
Once you have a physical item in hand, follow these directions to add it to your Reading List.

1. Select the **Fulfillment** menu, then navigate to **Scan in Items** under **Resource Requests**.

2. Select the Change Item Information tab



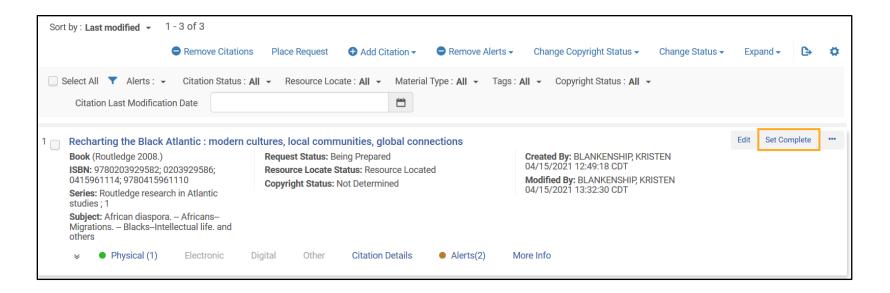
- 3. Fill out the following fields on the **Change Item Information** tab:
 - a. **Change Type**: This should automatically populate with **Temporary**. If it doesn't, please select **Temporary** from the dropdown menu. **It is very important not to choose Permanent from this menu**.
 - b. Location: Choose the appropriate location from the dropdown menu. This will typically be Reserves.
 - c. **Item policy**: If this item will circulate for two hours as most reserves do, you do not need to select an item policy. The Reserves location will inform how the item circulates. If you need help determining whether an item policy is needed, please <u>contact</u> <u>Central Access Services</u>.
 - d. **Reading List**: You can select the Reading List that you're adding this item to by searching for the Reading List using the course code. This might be helpful if you're scanning in a stack of items for a specific course that you already have in hand. Adding the Reading List here automatically marks the Citation Complete in the Reading List.



- 4. Do not fill in the following fields:
 - a. Call Number Type
 - b. New Barcode
 - c. Due Back
 - d. Call Number
- 5. In the **Scan item barcode**: field, scan the barcode for the item.
- 6. Alma will return a line for each item updated to let you know that this process has been performed successfully.



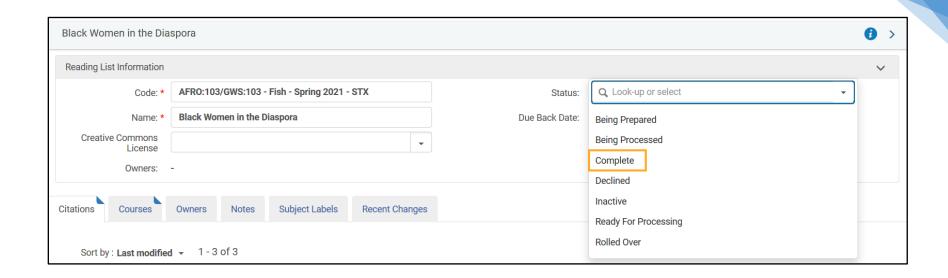
7. In the Reading List, mark this Citation **Complete**. If you added the item to the Reading List using Scan In Items in step 3d, you can skip this step.



Completing a Reading List

When you have added all course materials to a reading list, you can now set the Reading List status to complete.

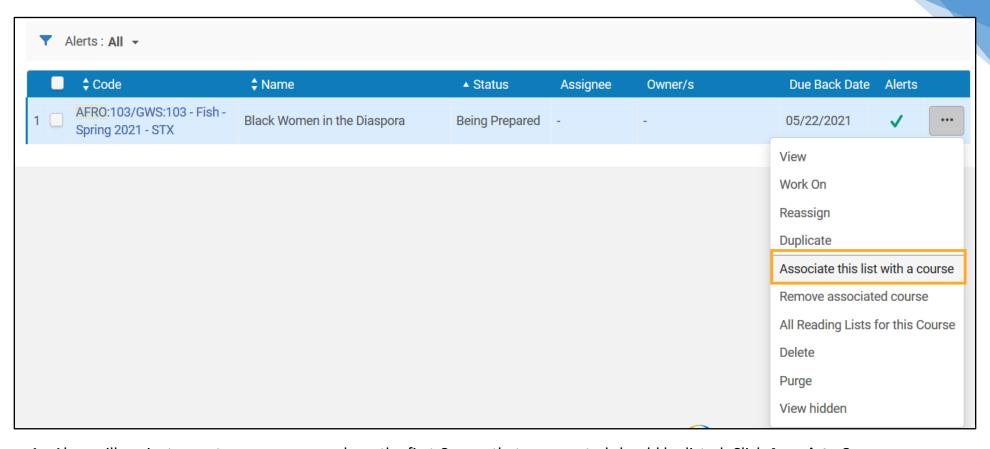
- 1. Locate the completed Reading List that you would like to mark Complete.
- 2. Using the drop-down menu, set "Status" to "Complete."
- 3. **Important note:** There is often a lag between course reserves information being entered into Alma and the information being available in Primo. This lag seems to be variable but seems to be a maximum of a 4-6 hours. If reserves information that you've entered doesn't appear in Primo by the following day, please contact <u>Central Access Services</u>.



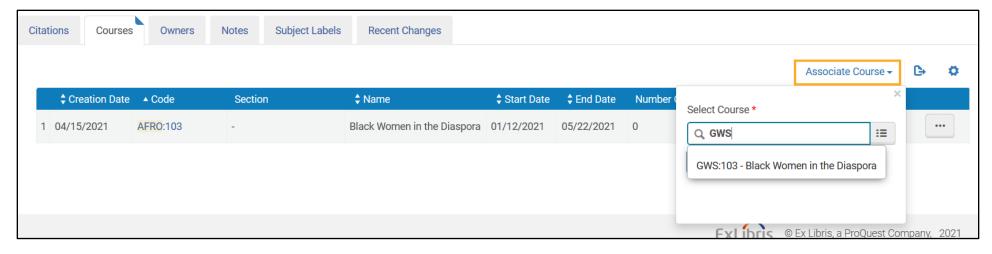
Associating a Reading List with Multiple Courses

If a course is cross listed, follow these directions to link the Reading List to each course.

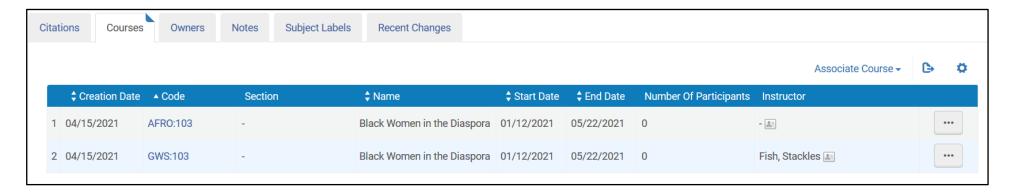
- 1. Create any needed Courses using the directions under Creating a New Course.
- 2. Once this is completed, navigate to the Reading List that you want to link to multiple Courses
- 3. In the row action (...) menu, select Associate this list with a course.



4. Alma will navigate you to a new screen where the first Course that you created should be listed. Click **Associate Course**.



- 5. Use the search bar that opens to search for the other Course(s) you'd like to associate with this Reading List and click the **Associate Course** button.
- 6. Both Courses should now be listed under the **Courses** tab for this list.

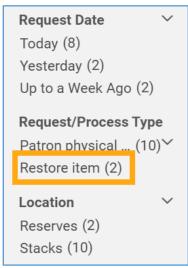


Taking Physical Items Off of Reserves

"Restore Item" Requests in Alma

In Alma, a job runs nightly to generate requests for items that are shelved in temporary locations and are scheduled to be returned to their permanent location. For course reserves, this will happen once the **Due Back Date** that you set for your Reading Lists has passed. The request type is **Restore item**. These requests will appear in your unit's Pick From Shelf list as individual requests, and you can limit the list to show just these Restore item requests using facets.



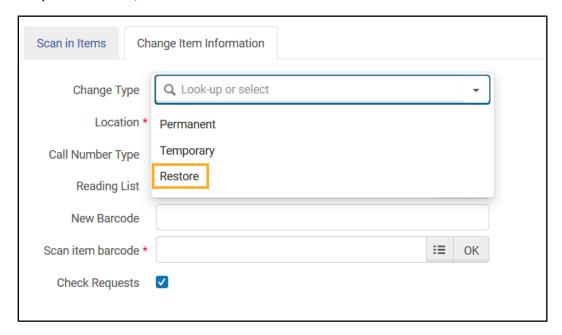


If you are sending it back to its permanent location, you can use Scan in Items to simply scan the item in as if it were a return. This will route it for reshelving to its permanent location. If you find that you need to keep the item on reserves for longer, you can also cancel this request and update the Due Back Date in your Course and Reading List.

Processing Items Off of Reserves

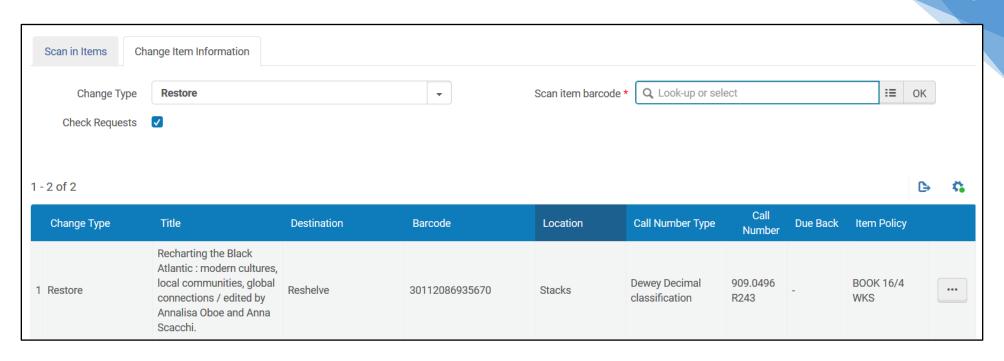
A week after the end of the semester, it's time to remove physical items that are on reserves and route them back to their permanent locations. This is the recommended time to take them off of reserves, but this can be any date that you've indicated as the Due Back Date in your Course and Reading List.

- 1. Select the **Fulfillment** menu, then navigate to **Scan in Items** under **Resource Requests**.
- 2. Select the **Change Item Information** tab.
- 3. In the **Change Type** field dropdown menu, choose **Restore**.



- 4. Once you choose Restore, your screen will update to a simplified version of the Change Item Information Tab.
- 5. In the **Scan Item Barcode** field, scan the item barcode.

Alma will add a row to your change history to indicate that the item has been successfully restored to its permanent location. A printing dialog box will automatically pop up to print a transit slip if needed.



Deleting or Archiving Courses and Reading Lists

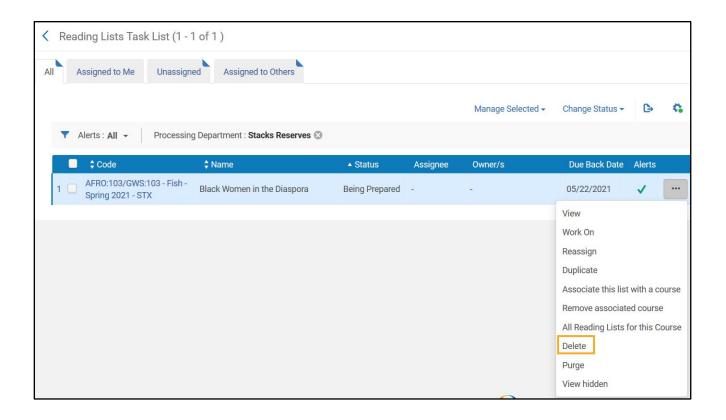
At the end of a semester, it is best practice to delete or Archive any Courses and Reading Lists that will not remain in use for the following semester.

Deleting Courses and Reading Lists

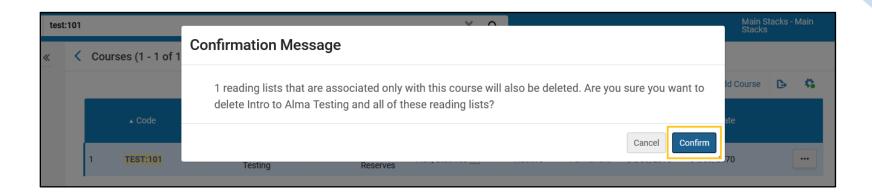
If you no longer need the Course or Reading List in question, you can delete it. The process for deleting Courses and Reading Lists is the same.

Note: Deleting a Course or Reading List is permanent and removes analytic data for the Course or Reading List in Alma.

- 1. Search for the Course or Reading List that you're going to delete.
- 2. In the row actions for the list, select **Delete**.



3. You'll receive a pop-up letting you know what will be deleted. Select **Confirm**.

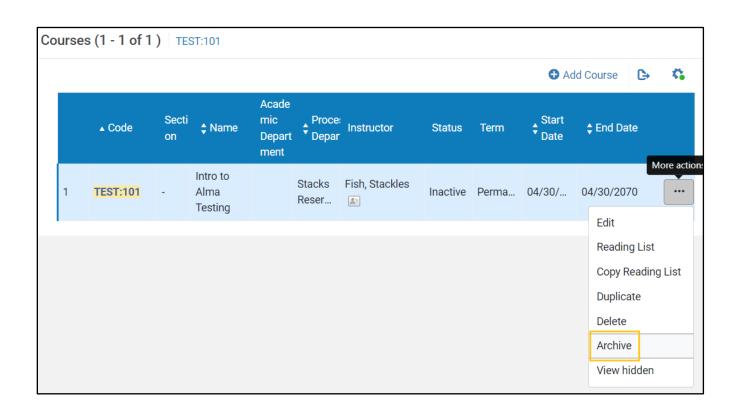


Archiving Courses and Reading Lists

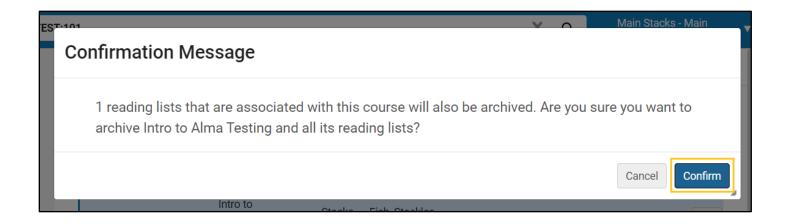
If you would like to retain the Course or Reading List in question, you can archive it. The process for archiving Courses and Reading Lists is the same.

Note: Archiving a Course or Reading List is not permanent and does not remove analytic data for the Course or Reading List in Alma.

- 1. Search for the Course or Reading List that you're going to archive.
- 2. In the row actions for the list, select **Archive**.



3. You'll receive a pop-up letting you know what will be archived. Select **Confirm**.



Unarchiving Courses and Reading Lists

If you find that you need to use a Course or Reading List that is Archived, you can easily Unarchive it. The process for archiving Courses and Reading Lists is the same.

- 1. Search for the Course or Reading List that you're going to Unarchive.
- 2. In the row actions for the list, select **Unarchive**.



3. Your Course or Reading List is now Unarchived. **Note: Courses and Reading Lists must be Unarchived separately. Once you have Unarchived a Course or Reading List, make sure to Unarchive the corresponding Course or Reading List as needed.**

Other Course Reserves scenarios

Adding Reserves Lists for Non-Course Groups

Occasionally, certain campus reading or colloquium groups will request that readings be placed on reserve. These groups will not be listed in the timetable, but they are still valid "courses". Replace the course code in a non-course reserves list with a label that corresponds to the requesting group. Examples of codes for these might include "IPRH" or "UNIT".

Items to be kept on Permanent Reserves

If an item will stay on Course Reserves permanently, update the **End Date:** to 12/31/2050 or a similar date in the future.

Future Reserves Dates

Semester	Start Date	End Date
Fall 2024	8/18/2024	12/27/2024
Spring 2025	1/12/2025	5/22/2025
Summer 2025	5/11/2025	8/16/2025
Fall 2025	8/17/2025	12/26/2025
Spring 2026	1/11/2026	5/21/2026
Summer 2026	5/12/2026	8/16/2026
Fall 2026	8/16/2026	12/25/2026
Spring 2027	1/10/2027	5/20/2027
Summer 2027	5/13/2027	8/17/2027
Fall 2027	8/15/2027	12/24/2027
Spring 2028	1/9/2028	5/19/2028

Find official campus dates here: https://senate.illinois.edu/a_calendar.asp

More Alma Course Reserves Resources

Find more in-depth documentation about Course Reserves at the following links:

CARLI How to: Course Reserves in Alma

https://www.carli.illinois.edu/products-services/i-share/alma-fulfillment/how-to reserves

Ex Libris Alma Knowledge Base

https://knowledge.exlibrisgroup.com/Alma/Product Materials/050Alma FAQs/Fulfillment/Course Reserves

Questions? Troubles? Feedback for this guide? Contact Central Access Services!

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